

Population Insights Compass Overview

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Introducing Population Insights Compass



Simplifying the Experience

Allowing providers to return to their mission of serving patients by reducing administrative burden



Connecting Healthcare

Fostering collaboration between payers, providers and patients by breaking through data silos for better cost and health outcomes

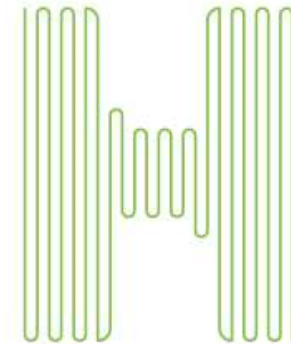


Personalizing Care

Managing care and providing timely interventions to increase healthy days by leveraging data-rich patient insights

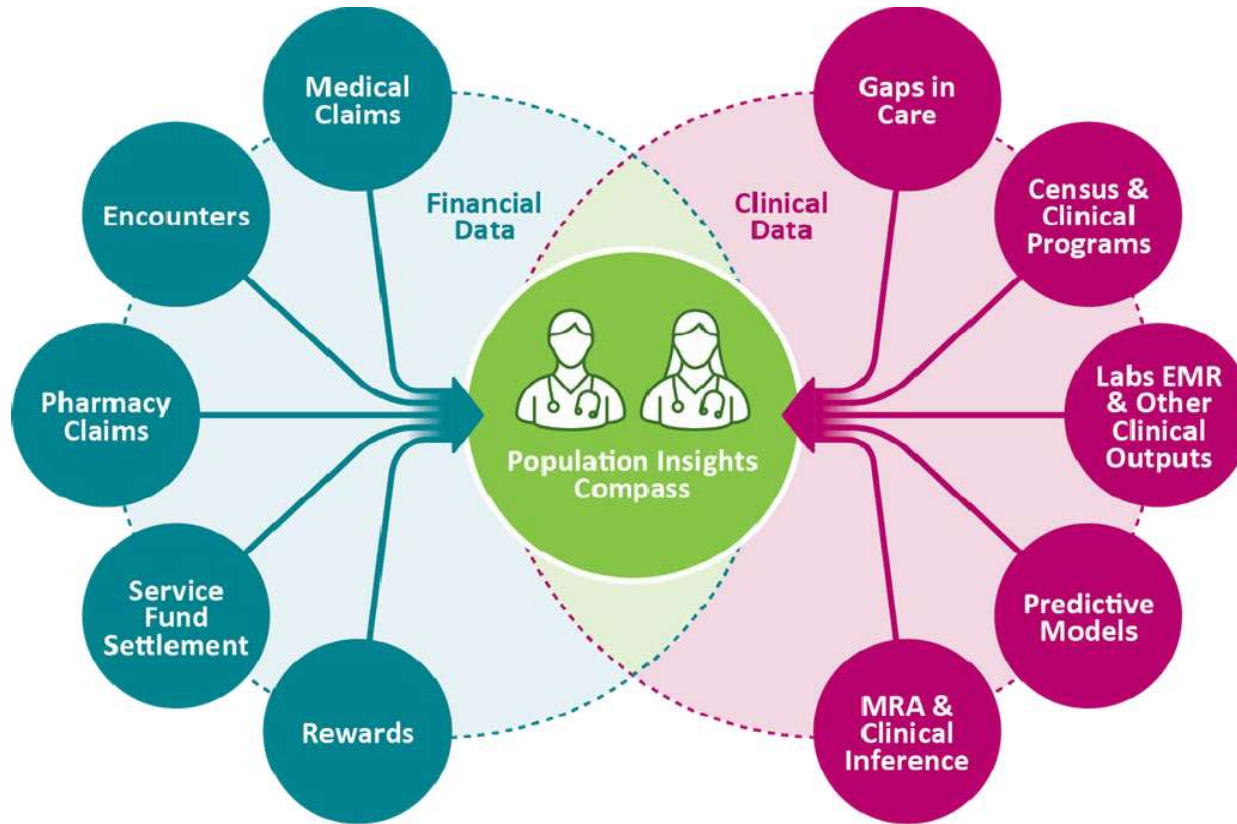
Key Features

- ✓ Improved navigation with fast and easy-to-access reports
- ✓ Custom views to filter data and meet the user's needs
- ✓ Enhanced visualization of dashboards and reports for key metrics
- ✓ Streamlined workflow integration between reports and the PRM
- ✓ Consolidation of data to eliminate the need to run multiple reports
- ✓ Fewer data discrepancies and improved resolution time frame
- ✓ Reports in summary and detail views



Data Integration

Integration of financial & clinical data to create actionable reporting for internal and external partners.



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Quality Reports



Quality Reports – Quality Summary

Interactive report displaying a provider’s overall Quality score and aggregate pass percentage. Displays all HEDIS measures with patient eligibility counts, open opportunities, and target goal percentages with gaps to target goals.

Quality/Stars Report ▾

Actions ▾

Quality/Stars Summary

Patient Summary

Measure Detail

59.45% Aggregate Pass % 6,676 > Eligible Opportunities 2,707 > Open Opportunities 3,414 Active Patients 1,490 > Patients w/ Open Opportunities

26 records

Columns Filters Reset All

Measure Name	Pass %	Passing	Eligible	Open	State	Target Goal	Gaps to Target Goal
HEDIS							
Adolescent Well Care Visits ⓘ	22%	6	27	21	FL	54.57	9
Adult BMI Assessment ⓘ	70%	571	805	234	FL	88.37	141
Adults Access to Preventive/Ambulatory Health Services ⓘ	81%	2204	2702	498	FL	81.57	1
Antidepressant Medication Management: Effective Acute Phase Treatment ⓘ	38%	10	26	16	FL	51.86	4
Asthma Medication Ratio ⓘ	100%	3	3	0	FL	62.37	0
Breast Cancer Screening ⓘ	50%	172	340	168	FL	58.13	26
Cervical Cancer Screening ⓘ	30%	112	363	251	FL	60.1	107
Childrens and Adolescents Access to Primary Care Practitioners - 12-19Yrs: ⓘ	33%	2	6	4	FL	89.63	4
Childrens and Adolescents Access to Primary Care Practitioners - 12-24Mths: ⓘ	0%	0	1	1	FL	95.66	1



Quality Reports – Patient Summary

Interactive and customizable report displaying one patient per line with number of open HEDIS opportunities, compliance indicators for each measure, and previous year's pass status.

Quality/Stars Report ▾

Actions ▾

Quality/Stars Summary Patient Summary Measure Detail

2745 records 2019 2018 2017 Columns Filters Reset All

Patient Info		Patient Data													
Date of Birth	Open Opportunities	AAP2_MCD	ABA_MCD	ADD_MC...	AMM_MC...	AMR_MCD	AWC_MCD	BCS_MCD	CAP_MCD...	CAP_MCD...	CAP_MCD...	CAP_MCD...	CBP_MCD	CCS_MCD	CDC2_MC...
mm/dd/yyyy		2019	2019	2019	2019	2019	2019	2019	2019	2019	2019	2019	2019	2019	2019
	8	X	X	-	-	-	-	-	-	-	-	-	X	X	X
	7	X	✓	-	-	-	-	✓	-	-	-	-	X	X	X
	7	X	X	-	-	-	-	X	-	-	-	-	-	-	X
	7	✓	✓	-	-	-	-	X	-	-	-	-	X	X	X
	7	X	✓	-	-	-	-	✓	-	-	-	-	X	X	X
	7	✓	X	-	-	-	-	✓	-	-	-	-	X	X	X
	7	X	X	-	-	-	-	X	-	-	-	-	X	-	✓
	7	X	-	-	-	-	-	-	-	-	-	-	X	X	X
	6	✓	X	-	-	-	-	X	-	-	-	-	-	-	X
	6	✓	✓	-	-	-	-	X	-	-	-	-	-	X	X

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Current as of 2019-11-06T07:05:11.000+0000



Quality Reports – Patient Detail

Interactive and customizable report displaying one patient per line with number of open HEDIS opportunities, compliance indicators for each measure, and previous year's pass status.

Quality/Stars Report ▾ Actions ▾

Quality/Stars Summary Patient Summary Measure Detail

998425 records Columns Filters Reset All

Patient Data

Measure	Compliance			Eligibility Date mm/dd/yyyy	Compliance Date mm/dd/yyyy	Impact Date mm/dd/yyyy	Non-Compliance Reason	Suggested Call To Action
	2019	2018	2017					
CBP	✗	—	—	—	—	—	—	—
CDC2_HBAPOOR	✗	—	—	—	—	—	Latest test results unknown	Please provide the latest A1c test r...
CDC2_EYE	✗	—	—	—	—	—	No retinal exam performed in the ...	Please have patient tested
CDC2_NPH	✓	—	—	—	—	—	—	—
CDC_HBATEST	✓	—	—	—	—	—	—	—
COL	✓	✓	—	—	—	—	—	—
CBP	✗	—	—	—	—	—	—	—
CDC2_NPH	✓	✗	✓	—	—	—	—	—
CDC2_HBAPOOR	✓	✓	✓	—	—	—	—	—
ABA	✓	✓	—	—	—	—	—	—

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Non-Compliance Reason	Suggested Call To Action
Untimely retinal exam	Please consider having the patient tested or provide negative results evidence from the latest test
Timing of claim with results unknown	Please provide the results of retinopathy exam
Timing of claim with results unknown	Please provide the results of retinopathy exam
Test in measurement year but specialist could not be validated and results unknown	Please provide eye care specialist name/NPI and retinopathy results
Patient's latest mammogram earlier than 10/01/2017	Please consider discussing a new mammogram with the patient
Patient's latest mammogram earlier than 10/01/2017	Please consider discussing a new mammogram with the patient

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Census



Census – Authorizations

Report displays authorization details for patients related to inpatient and outpatient services. Report includes attributed provider, last PCP visit date, authorization status, referring provider, facility for authorization, service type, authorization dates, and diagnosis codes.

Census Actions ▼

Admits/Discharges Authorizations

347697 records Columns ▼ Filters ▼ Reset All ↻

Patient Info		Patient Data							
Last PCP Visit Date	Auth Status	Facility/Practitioner	Referring Provider	Auth From	Auth To	Inpatient/Outpatient	Service Type	Dx Code	
mm/dd/yyyy ▼	▼	▼	▼	mm/dd/yyyy ▼	mm/dd/yyyy ▼	▼	▼	▼	▼
	Approved		ORTHONET LLC			OutPatient	Outpatient Surgery/Procedure	M54.16	
	Approved		Taylor, Regina R PA			OutPatient	Diagnostic Testing	M54.16	
	Approved		Taylor, Regina R PA			OutPatient	Diagnostic Testing	I50.32	
	Approved		Taylor, Regina R PA			OutPatient	Diagnostic Testing	M25.551	
	Approved		University Medical Center			OutPatient	Observation	R55.	
	Approved		Fischer, Mark D MD			OutPatient	Outpatient Surgery/Procedure	G56.02	
	Approved		Hampton Roads Orthopae...			OutPatient	Diagnostic Testing	M54.5	
	Approved		ORTHONET LLC			OutPatient	Outpatient Surgery/Procedure	S83.8X2A	
	Approved		ORTHONET LLC			OutPatient	Outpatient Surgery/Procedure	M47.817	
	Approved		Mollaboshy, Allaaddin			OutPatient	Home Health	M62.81	
	Approved		ORTHONET LLC			OutPatient	Outpatient Surgery/Procedure	M54.16	

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ER Utilization



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ER Utilization

Report provides the ability to view ER Utilization for patients in a specific date range. It includes information pertaining to the visit such as day of the week the visit occurred, the facility visited, and the primary diagnosis related to the visit. The last PCP visit and a count of non-emergent and emergent visits are also included in the report.

ER Utilization ▼

Actions ▼

309.2
ER Visits/1000

57241 records

Columns Filters Reset All

Patient Info		Patient Data							
Last PCP Visit Date	Non-Emergent Count	Visit Count	Lost ER Visit	Day of Visit	Facility Name	Primary Diagnosis Code	Primary Diagnosis Description		
m/m/dd/yyyy			m/m/dd/yyyy						
	37	72		Thursday		G44209	Tension-type headache, unspecified, not intractable		
	47	51		Monday		M545	Low back pain		
	11	51		Tuesday		F329	Major depressive disorder, single episode, unspecified		
	25	45		Thursday		G43909	Migraine, unspecified, not intractable, without status migrainosu		
	21	45		Wednesday		Z760	Encounter for issue of repeat prescription		
	37	42		Friday		G43909	Migraine, unspecified, not intractable, without status migrainosu		
	22	42		Thursday		Z760	Encounter for issue of repeat prescription		
	17	35		Friday		J441	Chronic obstructive pulmonary disease with (acute) exacerbation		
	10	34		Sunday		E1165	Type 2 diabetes mellitus with hyperglycemia		
	17	33		Monday		M545	Low back pain		

Rx Quality Opportunities

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Rx Quality Opportunities Report

Report indicates opportunities related to medication adherence and prescription information. The report will identify patients in a pass, warning, or failed status, allowing providers to prepare for intervention.

Rx Quality Opportunities ▾

Actions ▾

1,368 Total Warnings ⓘ 39,476 Total Compliant ⓘ 7,039 Total Fails ⓘ

47883 records

Columns Filters Reset All

Patient		Patient Info		Patient Data		Opportunity Status		Opportunity Reason		Rx Physician		Medication		Day Supply		Refill Due Date		Current Year Adh. %	
Patient Name	Date of Birth	Attributed Provider	Prev Yr Fail	Opportunity Status	Last Impact Date	Opportunity Reason	Rx Physician	Medication	Day Supply	Refill Due Date	Current Year Adh. %								
[REDACTED]	mm/dd/yyyy	[REDACTED]	Y	Warning	-	Currently non-complait...	[REDACTED]	LIRAGLUTIDE S...	18	-	-								
[REDACTED]	mm/dd/yyyy	[REDACTED]	-	Warning	-	Currently non-complian...	[REDACTED]	-	-	-	-								
[REDACTED]	mm/dd/yyyy	[REDACTED]	Y	Warning	-	Currently non-complait...	[REDACTED]	METFORMIN HC...	90	-	-								
[REDACTED]	mm/dd/yyyy	[REDACTED]	-	Warning	-	Currently non-complian...	[REDACTED]	-	-	-	-								
[REDACTED]	mm/dd/yyyy	[REDACTED]	-	Warning	-	Currently non-complait...	[REDACTED]	METFORMIN HC...	90	-	-								
[REDACTED]	mm/dd/yyyy	[REDACTED]	Y	Warning	-	Currently non-complait...	[REDACTED]	GLIPIZIDE TAB...	90	-	-								
[REDACTED]	mm/dd/yyyy	[REDACTED]	-	Warning	-	Currently non-complait...	[REDACTED]	INSULIN GLAR...	50	-	-								
[REDACTED]	mm/dd/yyyy	[REDACTED]	-	Warning	-	Currently non-complait...	[REDACTED]	SEMAGLUTIDE ...	30	-	-								
[REDACTED]	mm/dd/yyyy	[REDACTED]	Y	Warning	-	Currently non-complait...	[REDACTED]	METFORMIN HC...	90	-	-								

